

Sparkasse app: Making a bank transfer using pushTAN

www.frankfurter-sparkasse.de/s-app

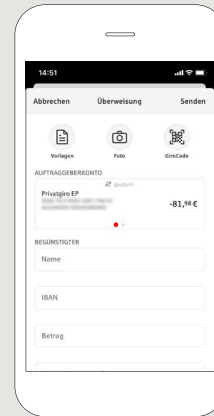
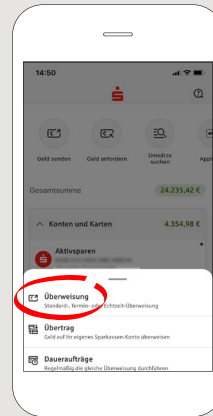
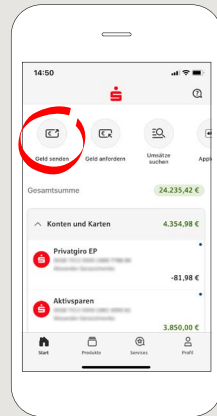
Frankfurter Sparkasse 1822

The following instructions apply to the iOS operating system. The procedure may vary slightly for other mobile phone operating systems.

1 Start the Sparkasse app by tapping the **app icon** and then entering your password.



2 On the homepage, tap the **“Geld senden”** icon. You then have three options for entering transfer details.



3 Select a recipient under **“Vorlagen”** or enter the data into the transfer form.

Tip: If you have previously transferred money to or received money from the recipient, the recipient details will automatically appear.

Then tap **“Senden”**. Now switch to the S-pushTAN app (step 5).

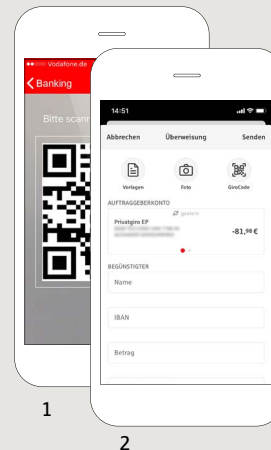


You can also enter the transfer as follows:

3.1 Using the photo option: Tap the **“Foto”** icon. Photograph your invoice. The data is transferred to the transfer template. It is vital that you check the data. Continue with steps 4 and 5.

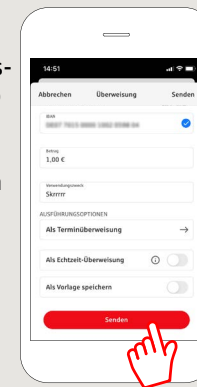


3.2 Using a QR code: Tap the **“GiroCode”** icon. Scan the QR code. The data displays automatically in the transfer template. Continue with steps 4 and 5.



4 Your transfer details are now displayed. Tap **“Senden”**.

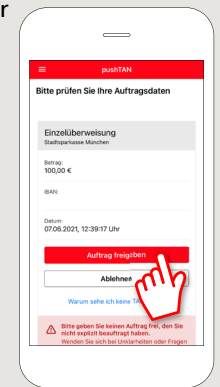
Now switch to the **S-push TAN app**.



5 Check the transfer details against the original documents, e.g. invoice.

Then tap on **“Auftrag freigeben”**. Done.

Your transfer has been sent.



DO YOU HAVE ANY MORE QUESTIONS? WE ARE HAPPY TO HELP YOU.

Central service call number: You can contact us under 069 2641-0 Mon – Fri from 8 am – 8 pm.

Further information on App Sparkasse is available at: www.frankfurter-sparkasse.de/s-app

YOU CAN ALSO REACH US AT:

Customer Service Center
Service hours: Mon – Fri from 8 am – 8 pm
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