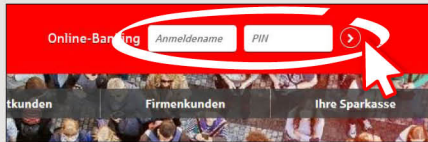
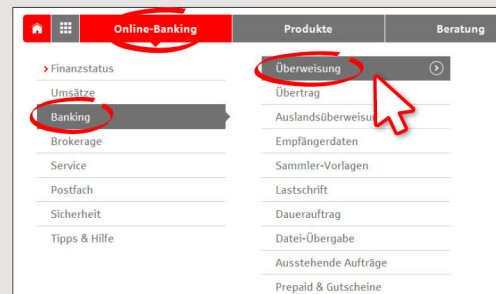


**1** Log on to online banking.



**2** Tap „Banking“ → Bank transfer („Überweisung“) from the „Online-Banking“ menu.

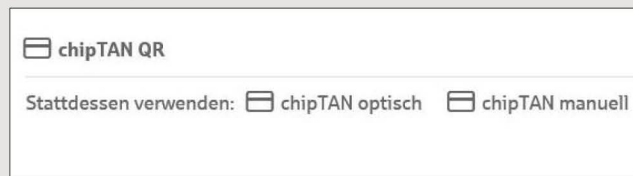


**3** The bank transfer form now appears. Select the account from which the sum is to be debited. Enter the **name of the recipient** (Name des Empfängers), their **IBAN**, the **sum to be transferred** (Betrag) and the **reason for payment** (Verwendungszweck). This information is mandatory.

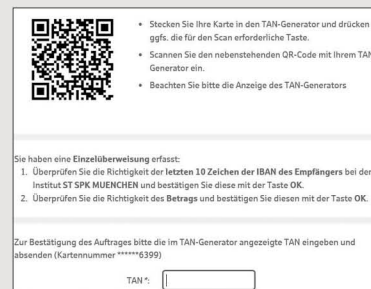
In the lower section of the bank transfer form, you can make additional settings. To proceed, click on **„Weiter“**.

**4** Now choose the way in which you would like to create the TAN.

With **„chipTAN QR“**, a QR code will be displayed to you.  
 With **„chipTAN optisch“**, a flickering graphic will be displayed to you.  
 With **„chipTAN manuell“**, the TAN will be generated after you enter specific order data.



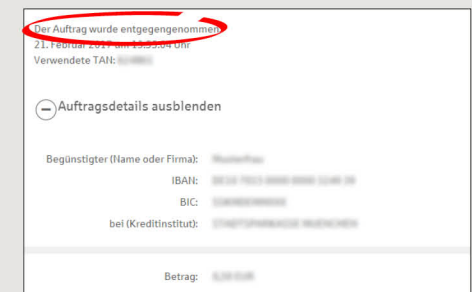
**5** Now create a TAN with the TAN generator as described and compare the details in the TAN message with your original documents, e.g. invoice.



If they match, enter the TAN and tap **Send** („Senden“).

**Senden** →

**6** Your transfer has been carried out and you receive confirmation.



**Tips for step 3:** Enter the details directly. Errors can occur when copying. Avoid using umlauts and special characters. Euro and cents are separated with a comma. Avoid using any separator for thousand amounts.

DO YOU HAVE ANY MORE QUESTIONS? WE ARE HAPPY TO HELP YOU.

Central service call number: You can contact us under 069 2641-0 Mon – Fri from 8 am – 8 pm.

Further information about the account alarm is available at: [www.frankfurter-sparkasse.de/kontowecker](http://www.frankfurter-sparkasse.de/kontowecker)

YOU CAN ALSO REACH US AT:

Media consulting  
 Video and text chat: [www.frankfurter-sparkasse.de/mediale-beratung](http://www.frankfurter-sparkasse.de/mediale-beratung)  
 Service hours: Mon – Fri from 8 am – 8 pm

[mediale-beratung@frankfurter-sparkasse.de](mailto:mediale-beratung@frankfurter-sparkasse.de)