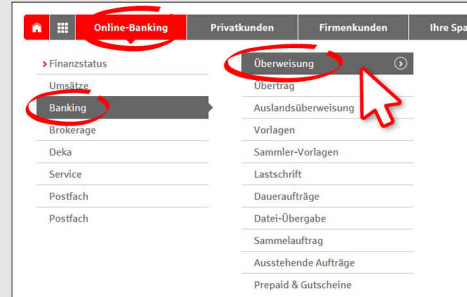


1 Log on to online banking.



2 Tap „Online-Banking“ → „Banking“ → Bank transfer („Überweisung“) from the „Online-Banking“ menu.



3 The bank transfer form now displays. Select the account from which you want to debit. Enter the recipient's name, their IBAN and BIC, the amount (Betrag) to be transferred and the reference details (Verwendungszweck). These entries are mandatory.

You can make further settings in the lower part of the transfer form. Tap Next (“Weiter”).

4 A message is sent to your smartphone informing you that you have a new pushTAN. Open the S-pushTAN app and enter your password.



Important security information: Compare the details in the pushTAN message with your original documents, e.g. invoice.

5 If the details match, enter the pushTAN from the app into the corresponding field in the internet branch.

6 Your transfer has been carried out and you receive confirmation.

Tips: Enter the details directly. Errors can occur when copying. Avoid using umlauts and special characters. Euro and cents are separated with a comma. Avoid using any separator for thousand amounts: (correct: 1500; incorrect: 1.500).

DO YOU HAVE ANY MORE QUESTIONS? WE ARE HAPPY TO HELP YOU.

Central service call number: You can contact us under 069 2641-0 Mon – Fri from 8 am – 8 pm.

Further information about the account alarm is available at: www.frankfurter-sparkasse.de/kontowecker

YOU CAN ALSO REACH US AT:

Media consulting
Video and text chat: www.frankfurter-sparkasse.de/mediale-beratung
Service hours: Mon – Fri from 8 am – 8 pm
mediale-beratung@frankfurter-sparkasse.de